

Panoptic Technology Trading System

powered by IPC Unigy

PanOptic Technology

IPC

Introduction

Welcome to the Panoptic Technology Trading System, powered by IPC Unigy.

Offering Customers Best in Class and proven technology alongside flexibility for a variety of services which include fully managed trading system delivery and support, front and back office integration, SIP telephony and network connectivity, all under one roof.

- Compliance and Risk Simplified
- State of the art Security
- Flexibility unrivalled
- Beneath its sleek exterior is open architecture, software driven technology that can help traders and other Users become more productive
- Add Applications and customise to your own personal workflow

Our solution helps drive operational efficiencies throughout the firm like never before.



Flexible & Intuitive

As simple as a smart phone... just touch, and you're there.

You already know how to use IQ/MAX® Touch.

Powered by IPC's Unigy® platform,

Touch's rich and intuitive interface means little or no training for traders and other users. They are up and running – able to increase efficiencies by making high frequency and repetitive tasks simpler and faster.



Configure displays, group directories, tailor speaker layouts, colour-code contacts, customise to the way you work to optimize the results you deliver.

IQ/MAX Touch has both a **hard and soft keyboard** to accommodate a user's preference.

An IQ/MAX Touch user can **manage up to 34 simultaneous conversations** – two on the handsets and 32 on speakers. Cutting through the chatter to isolate a conversation of interest is simple with Solo Mode – highlight a single speaker's audio; automatically reducing the volume of all others.

Users can also **create numerous personal "snapshots"** to help accelerate frequent activities and change between views.

Incredible search capabilities in IQ/MAX Touch allows users to easily search directories or review calls by select criteria or look for missed calls and return them faster.

Productive

Gain efficiencies with every touch... the power for greater profitability.

IQ/MAX Touch users can do everything faster.

IQ/MAX Touch focuses on increasing efficiencies. From filters that allow you to quickly narrow directory lists to setting criteria for finding incoming, outgoing or missed calls or sorting calls based on date range or call type.

An Activity Monitor and Notification view helps users see all line activity of importance across the trading floor.

IQ/MAX Touch has so many features for saving steps and shortening any user's workflow – leaving time to do more.

A truly global, multi-lingual interface for multinational teams. Select and easily change the language displayed to further customize communication with clients and increase productivity.



Chinese (simplified)
Chinese (traditional)
Danish
Dutch
English
French
German
Greek
Italian
Japanese
Korean
Russian
Portuguese
Spanish

IQ/MAX Touch

Essential For Success

- Improve User Productivity
- Enhance Compliance and Security
- Increase Operational Efficiencies
- Greater Return on Investment

Spatial Audio

Configure speakers on the left, right or virtual centre speaker adds audio direction – an important indicator to a conversation.



Expansion Speaker

Separate speakers from intercom and configure spatial audio.

Optional Expansion Screen

Increase the number of applications in view from up to three to up to six.

Extends customisation of Snapshots.

Truly Global

Multi-lingual interface for multinational teams.

Expandable to support all languages.

Dual Super-Wide Band Microphones

Transmit conversations in high-fidelity, pristine audio.

LED to indicate microphone is transmitting.

Optional second microphone

Single Device Delivering Unigy Capabilities

All features and capabilities in a compact device.

Secure and compliant communications for up to 34 conversations simultaneously.

Expandability through software-based licensing.

Pristine Audio for Compliant Call Capture

Aids voice recording, analytics, biometrics and real-time verification.



Advanced Touch Screens

Multi-touch screen supports various ways to improve user productivity.

Customizable User Interface

Flexible and extensible to add new apps and adapt as regulatory and market needs evolve.

Physical Dial Pad

Master volume control and left and right handset call control keys.

Unigy® Soft Client

Instant access to all your most important contacts and resources. **Trade Anytime! Trade Anywhere!**

Unigy Soft Client for Windows

Access to Private Wires, Hoots, Speakers, Dial Tone and Intercom

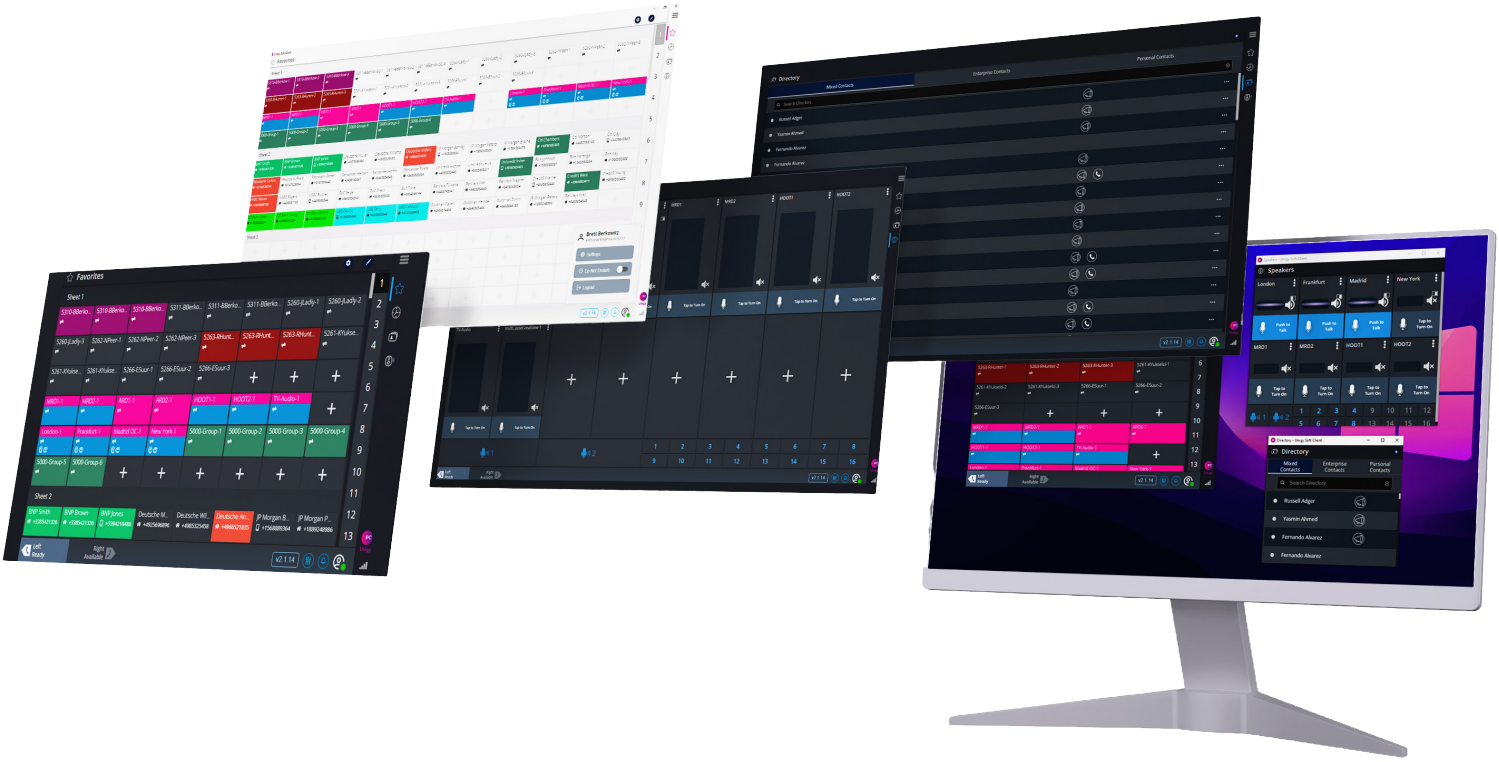
The Unigy Soft Client allows instant access to all your contacts and counter parties via an extremely intuitive end user interface.

Global Power and Flexibility for Traders

The Unigy Soft Client ensures your access to markets and customers by extending the full functionality of the industry-leading IQ/MAX Touch Turret to the desktop of any PC.

Unigy Soft Client for Windows

- Infinitely resizable application window
- Multi-Tasking Windows for each application
- Support for Citrix and VMWare VDI deployments
- Integration with local Microsoft Outlook contacts
- Three Simultaneous Talk Paths (Left / Right Handsets & Speakers)
- Users-customisable colour coding for grouping of important contacts



Unified Communication Platform

Unigy Soft Client for Windows empowers today's traders to tackle anything whether working remotely, from home or at the office. The application can be rapidly deployed and delivers powerful features with the same intuitive look and feel as the end user interface of the IQ/MAX Touch Turret:

- PSTN, ARD, MRD support
- Hoot and ICM integration to all IPC endpoints
- Resizable application window
- Up to 16 speaker channels
- Three Talk Paths
- Microsoft Outlook integration
- Extensible application area
- Multi-Tasking
- Fully Compliant
- Optional Light / Dark Modes

Technical Features

Unigy Soft Client for Windows is a full-function, soft trading platform flexibly deployed, managed and maintained from your centralised infrastructure and featuring:

- PC-based soft turret
- Support for up to 3 USB Audio devices
- Citrix & VMWare VDI Support
- Full Blue Wave® API Support
- Up to 18 VR Streams

Compliant and Secure

Combining Panoptic, IPC and Verint we can inspire greater confidence than ever for all of your compliance needs.

Compliance officers and risk managers alike will appreciate the controls and capabilities your firm gains with IQ/MAX Touch.

All communications are secured and encrypted. IQ/MAX Touch features Secure Session Initiation Protocol (SIPS) and Secure Real-time Transport Protocol (SRTP) for securing communications from the front room to the back room.

Additionally, IQ/MAX Touch delivers:

Super-high fidelity audio enabling voice analytics; including discreet channels for pristine audio for compliant call capture, retrieval and analytics for regulator requests

Enablement for an easier authentication mechanism for voice print authentication and real-time verification of callers

Adaptability for enforcing regulatory barriers and meeting changing regulatory needs

With such dynamic configuration controls, IQ/MAX Touch provides secure and compliant communications wherever you need it.



VERINT®

Verint® Financial Compliance™ is an integrated, secure compliance recording solution for capturing voice, SMS, persistent chat (including modern attachments like GIFs and memes), screen and application sharing, video conferencing, file transfer, and other means of collaboration in financial trading and back-office environments.

With Verint® you can:

- Capture voice, persistent chat, video, screen activity and content sharing across multiple channels – including market-leading unified communications and collaboration tools such as Microsoft Teams® and Zoom, trading turrets, PBX, and mobile platforms– with an integrated recording solution.
- Facilitate compliance with financial recordkeeping and communications monitoring policies under MiFID II, MAS, ASIC, MAR/MAD II, and more to avoid hefty fines and penalties.
- Record and easily retain the entire chain of trade-related interactions on the trading floor and in the back-office to help meet trade reconstruction and investigatory obligations.
- Reduce your hardware footprint, technical infrastructure, IT workload, and operating costs associated with financial compliance recording.
- Benefit from AI-powered multi-lingual voice recognition, transcription, and speech analytics capabilities, pre-trained for the financial markets.

Efficient

Operational savings for every firm... cut time, complexities and costs.

Right from the start, your firm can realize operational efficiencies with IQ/MAX Touch. There's **simplified deployment** at implementation or for growth.

The intuitive interface **saves time when getting traders and other users trained –** they are up and running, serving clients, making deals – usually in minutes or hours; not days.

The smaller profile of IQ/MAX Touch, **saves valuable real estate** on a user's desktop.

Because IQ/MAX Touch is software-based, firms can have **same-day activation of additional capabilities** such as adding more speakers. User controls via applications licensing means you don't have to place an order and wait for delivery – saving time for users and money for the firm.

Integration with active directory extends the user's reach without the need to continually update or add contacts.

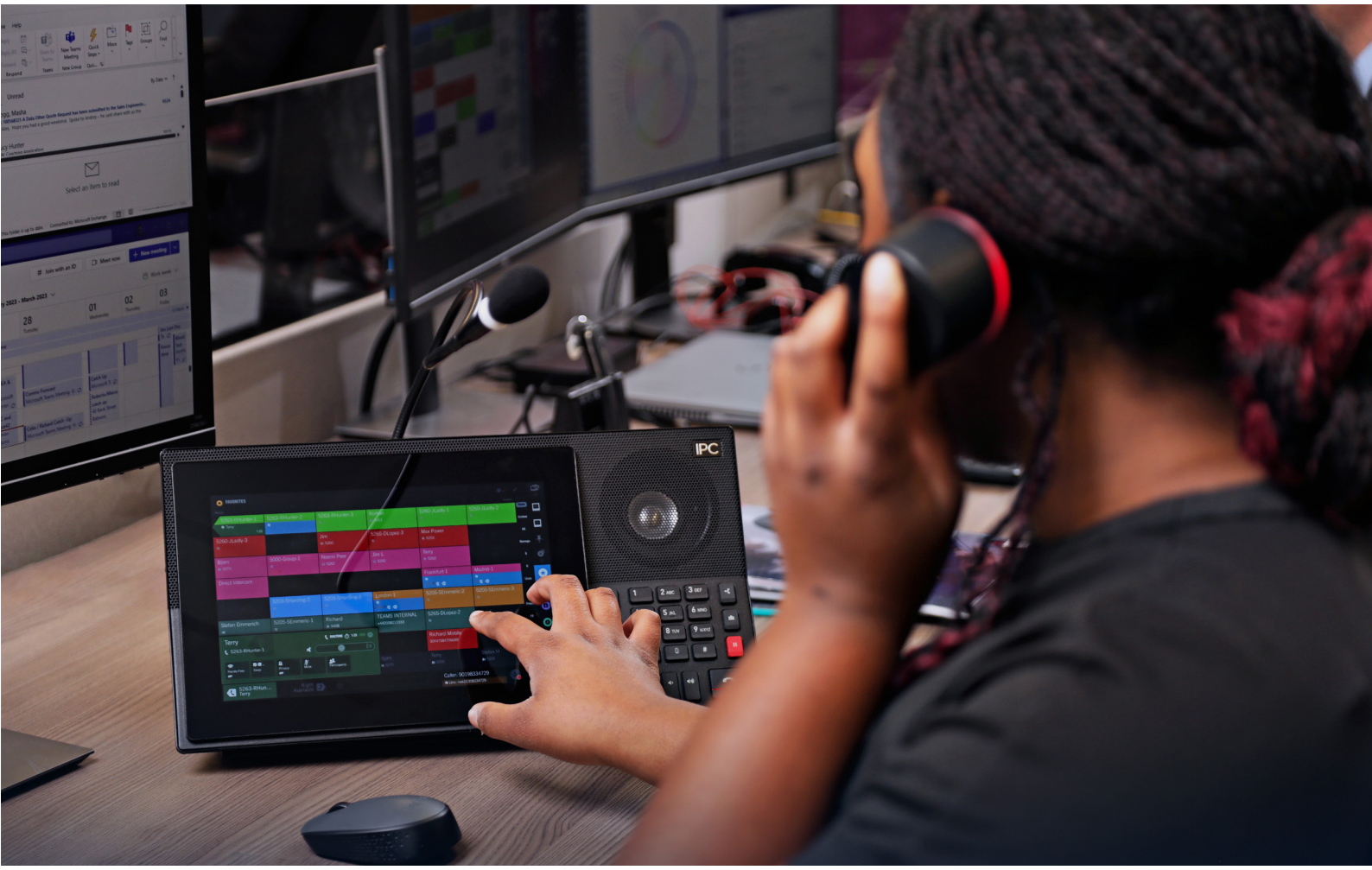
IQ/MAX Touch **makes free seating easier –** you can sit at any IQ/MAX Touch and your entire profile of capabilities is available.

One device for all users; standardizing equipment reduces or eliminates equipment moves and **simplifies support** knowledge.

Reduced power consumption of IQ/MAX Touch makes it more environmentally friendly and helps lower costs for your business.

Additional Services

- Private Wires - MRD, ARD, Hoots
- SIP Telephony
- Front and back office integration
- Network Services - infrastructure and Internet
- Trading Floor Support
- Project Management



For more information contact
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